



# Foresight as a tool for strategic thinking and action

EFI Young Leadership Programme 2019
Prof. Teppo Hujala, UEF School of Forest Sciences, Joensuu, Finland



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# **Outline**

What and why is foresight

Strategic foresight and anticipation in forest-based industries

Exploring futures for strategic action

Methodological plurality

Take-home messages

# What and why is foresight?



#### Nature of futures knowledge

- Future cannot be predicted → Assessment of alternative futures
- Future is not pre-determined → Assessment of probabilities
- Future is not value-free  $\rightarrow$  Assessment of what people want
- We can (to some extent) affect future → Proactive action

#### Foresight is the act of learning about futures and making one

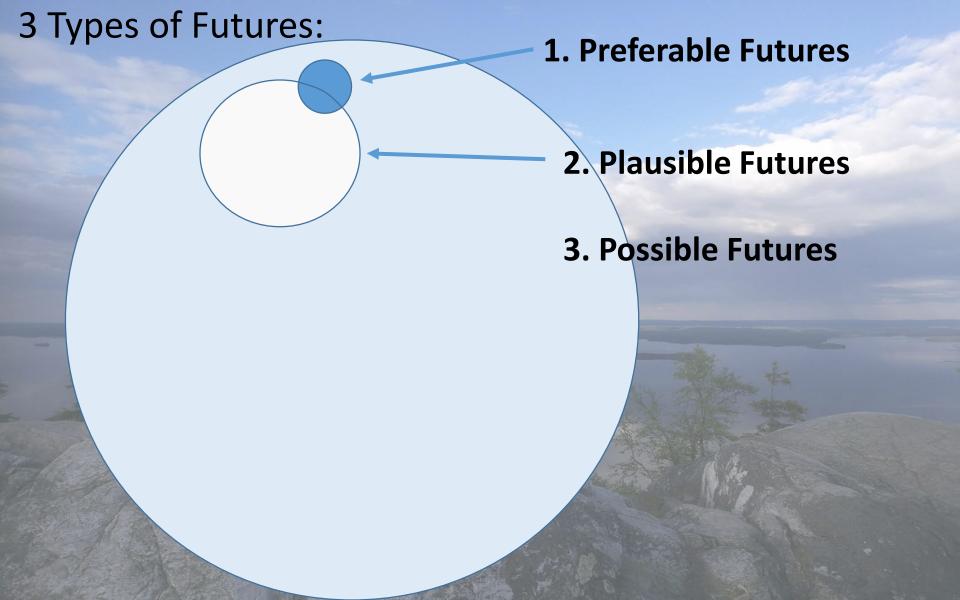
#### Potential benefits for companies, sectors, countries, and regions

- Reaching and maintaining competitive advantage
  - Staying prepared for a change in market, policy, or technology

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# **ANTICIPATION**

# Staying prepared for the future



# Potential contributions of foresight in the forest-based bioeconomy



Effectiveness in responding to global challenges

Sustainability and responsibility of forest-based businesses

Early readiness to act with demographic changes

Contributing to rural and urban livelihoods and quality of life

Maintaining public acceptability of forest usage and serving their evolving needs

Without anticipatory approach, the efforts are vulnerable to unsucceed

Alongside technological change patterns, the following game changers, for example, may affect the future opportunities to use forests



Climate agreements

Human health movement

Economy in China

Oil market

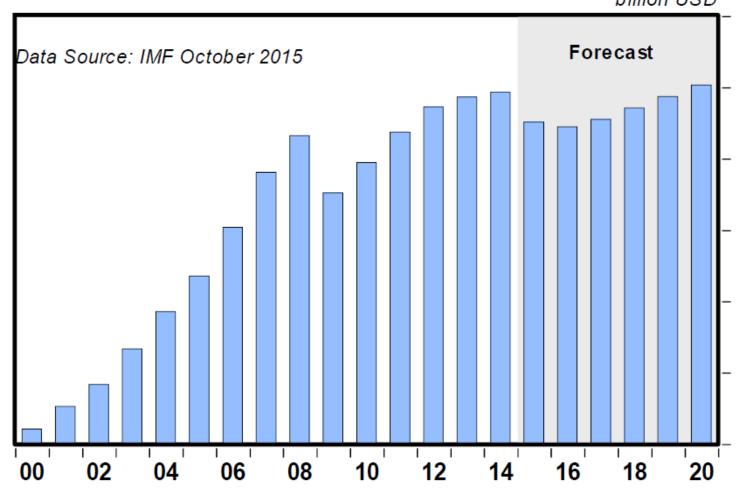
Civil society

Land ownership and tenure

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#### Russian GDP in 2000-2014 and Forecast for 2015-2020

billion USD



What is interesting in foresight is not (only) the forecast as such but the factors behind anticipated changes, their impacts and uncertainties

# Transformation – what is it, where does it come from, and how does it affect forest bioeconomy?

Growing concern of global sustainability

Complex socio-ecological and business-political developments

Rapid technological progress, intertwined with evolving social practices

The resulting transformative leaps in forest bioeconomy systems carry the potential to initiate a new era



### What can we do with transformations?



While we cannot fully orchestrate them...

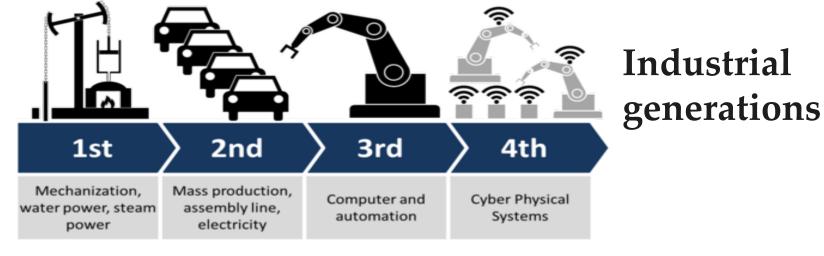
...we can foresee, explore, and shape those transformations In forest bioeconomy research, we will need

- Deeper understanding of the change patterns
- Collaboration across disciplines
- Out-of-the-box thinking

During this week, you have been and continue enhancing your capabilities to futuresoriented thinking and action

## Example: Industry 4.0 in forest industries

How to anticipate technological evolvement? (Hujala and Hansen 2017)



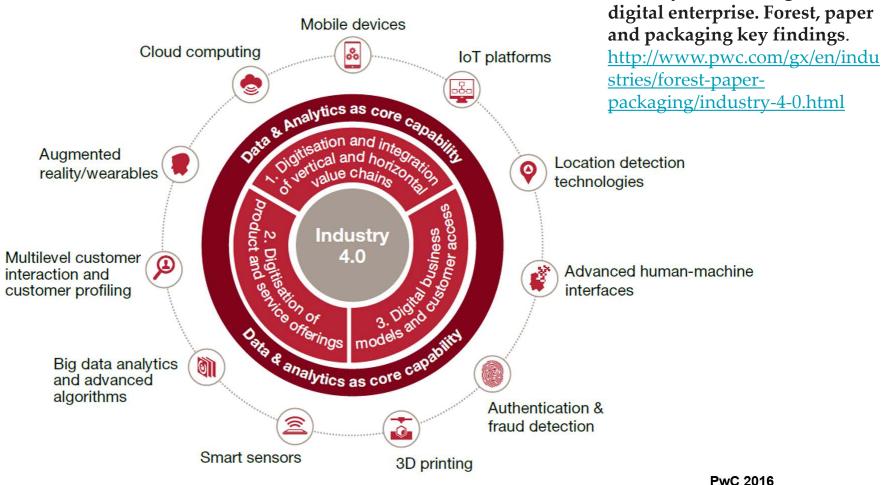
"Manufacturing has undergone many evolutionary stages and paradigm shifts. The paradigm shifts in going from a craft industry to mass production, then lean manufacturing, and finally to agile manufacturing and mass customizations. The digital age in manufacturing is giving rise to output devices that allow rapid customization and manufacturing, revolutionizing how we design, develop, fabricate, distribute, and consume products." (Amicis and Hansen, 2017)

# **Industry 4.0 Framework and Contributing Digital**

**Technologies** 

PriceWaterhouseCoopers, 2016.

Industry 4.0: Building the



## What about Industry 4.0 in forest-based industries

Pulp, paper and packaging companies anticipate over a 3% increase in revenue and over a 4% decrease in costs, annually, over the next five years **due to digitization** (PwC 2016)

Internet of Things (IoT) and other Industry 4.0 (I4.0) features will **soon become commonplace** in industrial business

I4.0 represents a critical **culture-changing phenomenon** that is essential for the future competitiveness of forest sector companies operating in the bioeconomy of tomorrow

Where do wood industry companies stand as regards I4.0 and what does it mean to their businesses?



# Key benefits of Wood I4.0

- Potential for reducing costs
  - Better inventory control, increased
     Just-in-Time delivery...
- Potential of adding value
  - Better market/consumer insight → meeting better customer needs
  - Interface with final customers to allow mass-customatization
- Tool to **enable** enhanced **customer orientation**
- Tool to **enable cross-sector** collaboration
- Necessity to maintain **competitiveness**



# Comparison: Wood I4.0 versus general I4.0

Forest resource data and **wood procurement logistics** sections of woodbased value chains have been intensively developed (e.g. Forest Big Data projects in Finland)

Mill automation is on advanced level and moving forward

However, I4.0 promises are mostly yet unfulfilled in the **customer/consumer sections** of the wood-based value chains

There is almost no refereed literature on **cross-sectoral collaboration** within the context of the forest industry

The **traditional culture** of the forest industry affects innovation efforts in general, including the digital technologies driving I4.0

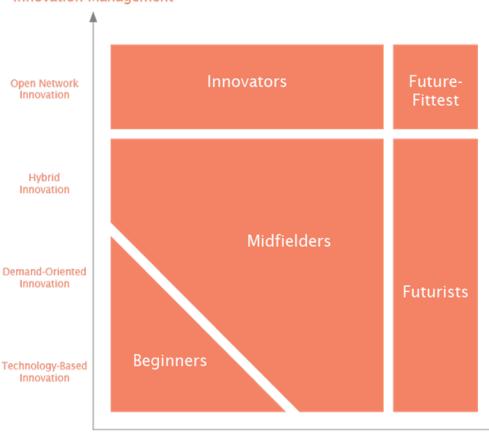
# Example: Integrating corporate foresight in innovation management in multinational forest industry

Case: Finland-based companies

(Hujala, Hansen and Kangas 2019)

# Combining levels of innovation management and corporate foresight (von der Gracht et al., 2010)





Model-Based

Foresight

Expert-Based

Trend-Based

Foresight

Open Foresight Levels on both scales represent historical development of RDI focus and growing sophistication

Signs of Open Foresight (What can a manager do?)

- Strategic commitment to foresight activity by top-level management
- Cultivating company culture where everybody is a foresighter and innovator
- Fostering cross-sectoral collaboration
- Combining inside and outside views when developing business

Corporate Foresight

# Examples of corporate foresight from three large Finnish forest industry companies (Hujala et al. 2019)

UPM	Stora Enso	Metsä Group
Analyzes global megatrends, as opportunities and challenges for the company towards 2030 and beyond	Global driver analysis based on external academic and consulting reports, communicated in Visions – Insight magazine on trends and forest-based business implications	States that the <b>changes in operating environment</b> or versatile opportunities for Group as a forerunner of
Business areas are analyzed with an outlook to operational	torest-based business implications	bioeconomy
environment	States to have accelerated	Anticipates that urbanize
Employs <b>risk table</b> with impact,	transformation to a renewable materials company (clear	connected, wealthier, and people will consume mor

n the create or Metsä f the zed, d ageing re of their anticipatory strategy) sustainable products management, and opportunity Analyses energy price developments within markets and produces price forecasts that are based on **different scenarios** Recognizes uncertainties in the Successfully implemented years of restructuring work from a paper company to a paperboard company global business environment and states to proactively adapting to the changing macroeconomic situation Carries out risk assessments as part of the annual planning and strategy Joined Ellen McArthur Foundation Holistic, systematic and proactive with circular bioeconomy transition management of risks and process opportunities: a likelihood/impact ambitions risk map and key risks table In 2015 started discussions with **stakeholders and partners** on how to create value and to better Has established **change agents** in understand total impact on society the Pathfinders, Pathbuilders and Pathbreakers programmes to support the transformation of the

company

# **AMBIDEXTERITY**

Capability of simultaneously perform in existing market and innovate for future

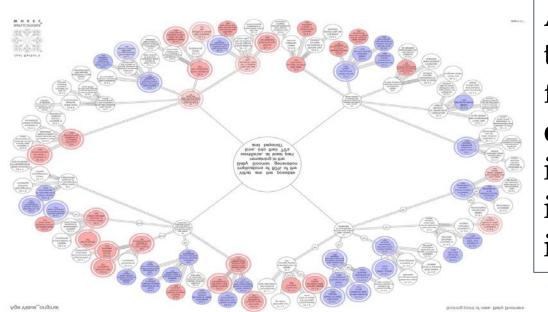
# Example: Strategic exploration of implications of "Coming Age of Wood"

Bengston, Hujala and Butler (2019)



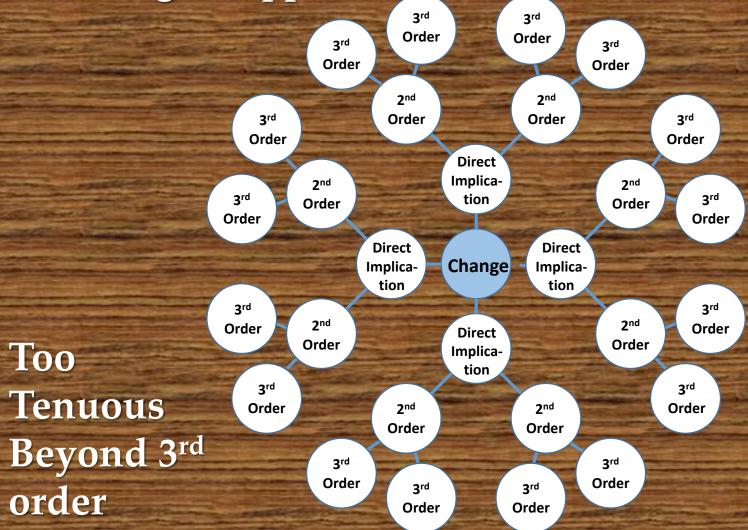
### The Implications Wheel®

- Refinement of the Futures Wheel
- More structured, same idea
- Used thousands of times by companies, military, governments, non-profits





A strategic exploration tool for "scouting the future", including scoring of positive and negative implications for i) Likelihood, and ii) Desirability What might happen as a direct result of this change?

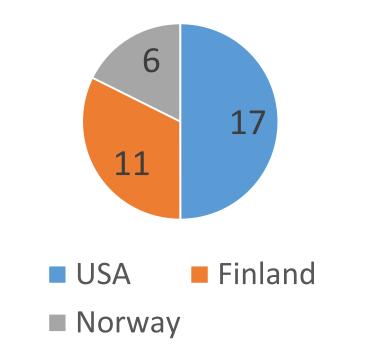


Too

Tenuous

order

FuturesWheel online survey to forest ownership and wood industry specialists and stakeholders in Finland, Norway, and USA (n=34)

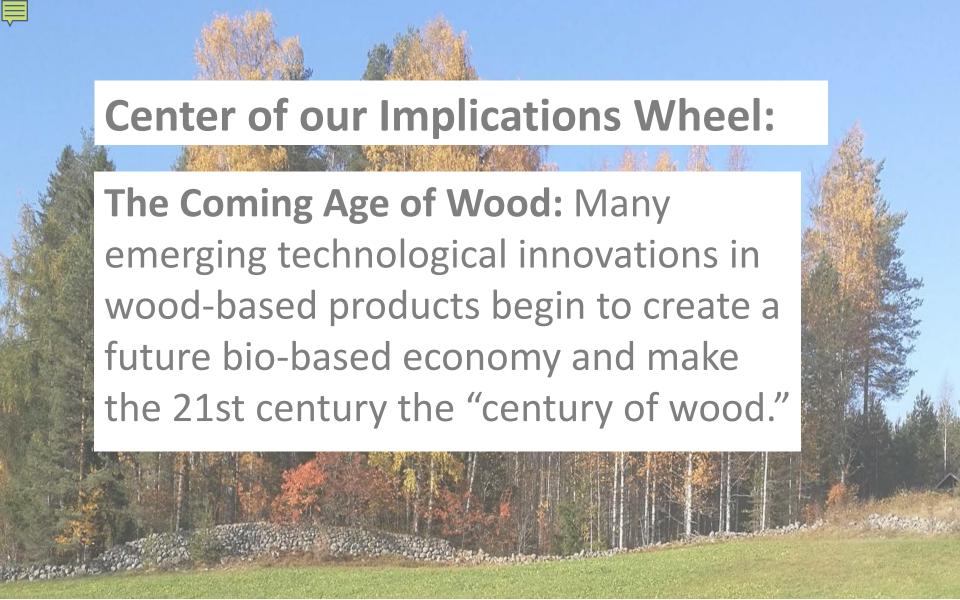


#### Gender:

- USA: 8 female, 9 male
- Finland: 9 female, 2 male
- Norway: 1 female, 5 male

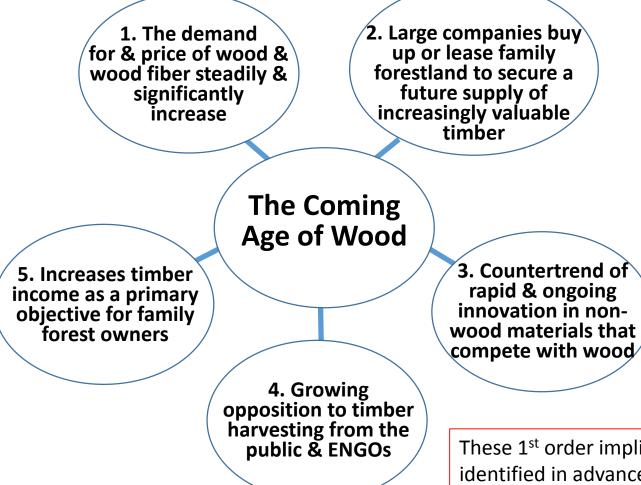
## **Types of Organizations:**

- Family forest owner and forest sector research, forest owners' associations, extension/education, woodbased industry, forest policy, NGOs
- Expertise from variety of viewing angles, professions, and both inside and outside perspectives





#### What might happen as a direct result of...



These 1<sup>st</sup> order implications were identified in advance by the authors, in consultation with experts

# Emergent themes...

Negative Ecological Effects

Negative Effects on Rural Areas

# Coming Age of Wood

Positive Economic Effects



Increased Conflict

→ Identification of enabling and mitigation strategies and actions

# Towards strategic, anticipatory action

Methodological avenues

# The "how" of studying futures and doing foresight



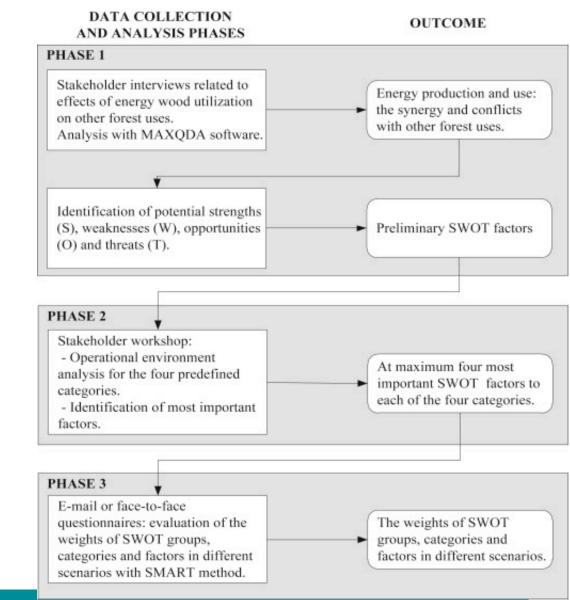


- The most beneficial tool is futures thinking
- Several strategic management and planning methods may be used to assess futures
- A variety of concepts, approaches and technical tools may prove helpful in foresight analyses and processes

# Combination of methods to support futures thinking and structure futures information

Example: combining SWOT analysis and multi-criteria rating (Pezdevšek Malovrh et al. 2016) in analysing alternative futures of forest bioenergy production and use in Finland, Germany, Norway, and Slovenia

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Rafael Popper's Futures Diamond of various (types of) methods FUTURES DIAMOND R. POPPER (2011)

ADVISORY METHODS

EXPERTISE

CREATIVITY

**EXPLORATORY METHODS** 

WILD CARD **ENARIO VIGNETTE** GENIUS/EXPERT FORECAST BACKCASTING ROLE PLAY/GAMING EEPSE ANALYSIS SWOT BRAINSTORMING **DELPHI** SCENARIO WORKSHOP PREDICTION MARKET WEB-BASED CROWDSOURCING RULE-BASED FORECAST RELEVANCE TREES CITIZEN PANEL MULTI-CRITERIA ANALYSIS MULTIPLE PERSPECTIVE ANALYSIS SURVEY SYSTEM DYNAMICS/SIMULATION CONFERENCE/WORKSHOP **KEY TECHNOLOGIES** MORPHOLOGICAL ANALYSIS POLLING/VOTING IMPACT ANALYSIS DATA/TEXT MINING STAKEHOLDER ANALYSIS CROSS-IMPACT/STRUCTURAL ANALYSIS BENCHMARKING INTERVIEW LOGIC CHART SEGMENTATION INDICATOR/INDEX REGRESSION ANALYSIS EXTRAPOLATION PATENT ANALYSIS BIBLIOMETRICS SCANNING

http://www.futuresdiamond.com/en/the-diamond

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#### EVIDENCE

**EXPLANATORY METHODS** 

LITERATURE REVIEW

WEAK SIGNAL

LEGEND

QUALITATIVE QUANTITATIVE

**SEMI-QUANTITATIVE** 

# Take-home messages

Foresight is a strategic asset

Futures
preparedness
enables competitive
advantage

Policies and businesses call for anticipation

Foresight combines creativity and rigor

Foresight is participatory action that combines knowledges

#### References

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- von der Gracht, H.A., Vennemann, C. R., & Darkow, I. L. 2010. Corporate foresight and innovation management: A portfolio-approach in evaluating organizational development. Futures, 42(4), 380-393.

# Thank you!



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